

## Installation

The GenConnect™ Installation CD includes the following:

- The GenConnect Installation executable file
- *GenConnect Software User's Guide* in PDF format
- *GenConnect Admin Tool User's Guide* in PDF format
- The GenConnect software Release Notes text file

## System Requirements

The following are the minimum and recommended system requirements for the client computer. The minimum requirements permit the application to function. The recommended requirements permit the application to function at its optimum level.

Feature	Minimum	Recommended
Processor	P3 500 Mhz	P4 1 Ghz or AMD equivalent
RAM	512 MB	1 GB
Network card	10 MB or 802.11b	100/1000Mb or 802.11a/b/g
Video card	8 MB RAM at 1024 x 768 resolution	16-32 MB RAM at 1024 x 768 or better resolution
Available disk space	500 MB	1 GB

It is also recommended that the client computer have Adobe Acrobat® Reader® version 6.0 or greater and Microsoft Excel version 2000 or higher installed.

## Installing the GenConnect Software on the Client

**Note:** Before you begin the installation, make sure you have the address of the server.

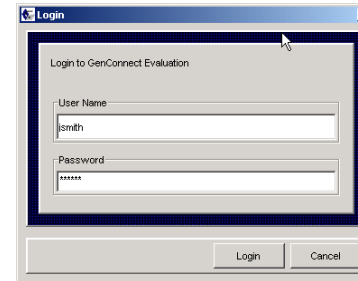
- 1 Insert the GenConnect Installation CD into the CD-ROM drive on the client machine. If the Setup Wizard does not begin automatically, go to step 2. If it does, go to step 3.
- 2 Navigate to the Installation CD on your computer and double-click the **setup.cmd** file. The IzPack Wizard dialog box shows a progress bar as the installation files are extracted.
- 3 In the IzPack – Installation of GenVault GenConnect window, click **Next**.
- 4 In the Licensing Agreement window that opens, read the license agreement, click **I accept the terms of this license agreement**, and then click **Next**.
- 5 Select the products you wish to install. You can choose GenConnect Client and/or GenConnect Server (which includes the Admin Tool), and then click **Next**.
- 6 If the preferred port for the database server and the GenConnect servers are already in use, a dialogue box will appear asking the user to input a different port number. Select a different port number, or contact your system administrator to find an open port on your system. Click **Next** to continue.
- 7 Choose a location for the application files, and then click **Next**. The default is C:\Program Files\GenVault GenConnect.
- 8 A dialog box confirming the location for installation will appear. Click **OK** to continue.
- 9 A progress bar will appear while the client application is installing. This will be followed by an additional progress bar while the server application is installing. When the bar is complete, click **Next** to continue.

- 10 A dialogue box will appear allowing you to create shortcuts in your start menu and on your desktop. Select the options you desire and click **Next** to continue.
- 11 A final dialogue box will appear stating that the installation has been completed successfully. Click **Done** to exit the installer.
- 12 Go to the next section, “Logging In for the First Time,” to log in now.

## Logging In for the First Time

When you finish installing the GenConnect software, the Welcome window opens so you can log in. If the Welcome window does not open, double-click the GenConnect icon on your desktop or Task Bar, or start the application from the Start menu. You can also use this procedure to log in to the Admin Tool.

- 1 To log in, go to the **File** menu and click **Login**, or click the Login icon on the Toolbar.
- 2 In the Login dialog box that opens, enter **admin** in the User Name field, and enter **admin1** in the Password field. (The password is masked with asterisks.) This is the default Administrator account. Use this account to log in and configure the application.



The Search Results window appears. This is the default Welcome page for administrators. See the *GenConnect Software User's Guide* for more information.

## Using Log Files

Each client keeps a single log file for the GenConnect software. The application overwrites these files each time users restart it.

The file, GenConnect.log, contains the same messages that users see in the Message pane of the GenConnect main window as they perform their work. This file also contains the critical server error messages users may see as they work within the application, if the server sends errors to the client during a particular session based on the user's actions.

To see log file on the client or server, take these steps:

- 1 On a specific client machine, navigate to the Log Files directory. The log file is usually stored on C:\Program Files\GenVault GenConnect \GenConnect.log
- 2 When you find the file, double-click to open it, or open the file in either NotePad or WordPad.

## Opening the User's Guide

To open the *GenConnect Software User's Guide*, see contact information for GenVault Corporation, or see information about the application, open the Help menu. To do so, click the **Help** menu, or type **Ctrl+H**, and choose the option you want. You must have Adobe Acrobat to open the *User's Guide*.

## Uninstalling the GenConnect Software

You can remove the GenConnect application from your computer. In this process, all files and folders that GenVault installed are removed.

- 1 Go to the Start menu, click the GenVault folder, and click **Uninstall**.
- 2 In the confirmation dialog box that opens, click **Yes**.  
A progress bar shows the progress of the uninstallation.
- 3 When the dialog box opens that says the uninstallation was successful, click **OK**.  
**Note:** Any existing log files from the client machine will not be removed as part of the uninstallation.

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## GenConnect Client/Server Installation Guide Version 3.1

